To Whom it concerns,

It's my absolute pleasure to recommend Chris Kelly for a position within your organization.

Chris was an Epic Training Coordinator for the Cadence and Ambulatory application since January 2017 on the Project One team at Wellspan.

I thoroughly enjoyed my time working with Chris and came to know him as a truly valuable asset to absolutely any team! He is honest, dependable, incredibly hard-working and delivered exceptional customer service to the medical group. Beyond that, He is an impressive trainer and coach who always looks out for the needs of his peers and end-users attending class.

Some accomplishments Chris had as a coordinator are as follows:

- Coordinated Epic training for 15,000 end users across two major installments in 4 hospitals
- Developed Coaching strategies and guidelines for CTs
- Developed and maintained system for evaluating CTs teaching style, to identify areas of improvement using researched based evaluative methods.
- Developed Epic Training material formatting standard for all applications
- Created guidelines for developing eLearnings within Epic, overseeing the planning development and editing process.

His previous Epic knowledge at Pinnacle Health, gave him expertise that modeled success to our entire team. He put this skillset to work coordinating training for over 5,000 employees during our east campus go-live, and 10,000 employees with our west campus go-live.

Along with his undeniable talent, Chris has always been an absolute joy to work with. He is a true team player, and always manages to foster positive discussions and bring the best out of other employees.

Without a doubt, I confidently recommend Chris to join your team. As a dedicated and knowledgeable employee and an all-around great person, I know that he will be a beneficial addition to your team.

Please feel free to contact me at (717) 812-5345 should you like to discuss Chris's qualifications and experience further. I'd be happy to expand on my recommendation.

Best wishes,

Matt Seitz