

September 30, 2018

Letter of Recommendation: Chris Kelly

I am very happy to provide a letter of recommendation for Chris Kelly.  
Chris has worked as a Training Coordinator (Epic application training) since January 2017.

In this role, he has excelled in development and coaching our training staff (currently 24 instructors). Chris established a program in which trainers are observed, evaluated, and coached on a quarterly cycle utilizing consistent scoring metrics. These observations have greatly contributed to the professional growth of the team, provides objective measurement of performance, and has contributed to employee engagement.

Chris enjoys the science of instructional design and in his role has researched new technologies to enhance our training approaches. He is well versed in the use of Captivate and other media and has supported our team in the use of these technologies.

An additional call out is his knowledge of Excel and ability to leverage data to analyze and support program decisions.

Chris's position on our team was eliminated because of a WellSpan system-wide workforce reduction and in no way a negative reflection of his performance or contributions. We have lost a valued employee. His intelligence, professional integrity, and contributions will be missed.

Please feel free to contact me if you have any questions.

Thank you,  
Cathy

Cathy Hendrix  
Training Manager, Project One  
WellSpan Health  
Project One  
2401 Pleasant Valley Road  
York, PA 17402  
(717) 851-6984  
[chendrix@wellspan.org](mailto:chendrix@wellspan.org)